Internet Explorer 11 - Setting a Website to Display in Compatibility View

An Internet Explorer 11 update issued in late November has caused problems with websites and services like Cypress and Interactive Reporting. This issue can be resolved by adding the websites to the compatibility mode list.

These websites can be added to the compatibility mode list by doing the following:

1. In Internet Explorer, click on the **Tools** menu. Unless you have the menu bar enabled, this will be a gear icon:



- **Note:** You can display the menu bar by either:
- 1) Pressing the ALT key or 2) right-clicking the Address bar and selecting Menu bar.
- 2. Click Compatibility View Settings.



3. Under Add this website, enter the URL of the site you want to add.

Compatibility View Settings	×
Change Compatibility View Settings	
A <u>d</u> d this website:	
wisc.edu	Add
Websites you've added to Compatibility View:	
	Remove
Display intranet sites in Compatibility View	
✓ Use Microsoft compatibility lists	
Learn more by reading the <u>Internet Explorer privacy statement</u>	
	<u>C</u> lose

5. The list should look like the following if you added the typical websites.

Compatibility View Settings	×
Change Compatibility View Settings	
A <u>d</u> d this website:	
1	Add
Websites you've added to Compatibility View:	
wisc.edu wisconsin.edu	Remove
☑ Display intranet sites in Compatibility View	
Use Microsoft compatibility lists	
Learn more by reading the Internet Explorer privacy	<u>statement</u>
	Close

- 6. Upon reloading the webpage, content should display properly.
- 7. Note: By default, IE11 is set to clear your browser history when you quit, which also clears the list of websites added to Compatibility View. To disable this setting:
 - 1. Open the **Tools** menu as described in step 1 above, then select **Internet Options**.
 - 2. Under the **General** tab, uncheck the **Delete browser history on exit**, then click **Apply**. If you do not disable this setting, you will need to recreate this list every time you launch IE.

Internet Options ? X		
General Security Privacy Content Connections Programs Advanced		
Home page		
http://wisc.edu		
Lice gurrent		
Startup		
 Start with tabs from the last session Start with home page 		
Tabs		
Change how webpages are displayed in tabs. <u>T</u> abs		
Browsing history		
Delete temporary files, history, cookies, saved passwords, and web form information.		
Delete browsing history on exit		
Delete Settings		
Appearance		
OK Cancel Apply		